



Utility Assistance Programs

Customer Assistance Program (CAP):

- provides a monthly credit for eligible low-income customers. The credit is based on the customer's total household gross income and energy usage. PECO calculates a customer's annual credit using the following information: Monthly gross household income - Federal Poverty Level-

Customer Assistance and Referral Evaluation Services (CARES)

- CARES is a referral and information service designed to assist special-needs, low-income customers who have a temporary personal or financial hardship that prevents the payment of the utility bill. For Assistance Eligibility- Call 1-800-774-7040 to determine if your household qualifies for the CARES program.

LIHEAP

- LIHEAP helps families living on low incomes pay their heating bills in the form of a cash grant. Households in immediate danger of being without heat can also qualify for crisis grants. The cash grant is a one-time payment sent directly to the utility company/fuel provider to be credited to your bill. These grants range from \$200 to \$1,000 based on household size, income, and fuel type. Remember: This is a grant and does not have to be repaid.

APPLY

CAP:

<https://www.peco.com/SiteCollectionDocuments/CAPApplicationEnglish.pdf>

CARES: Call 1-800-774-7040

LIHEAP: apply online at

<https://www.compass.state.pa.us>

Or print and mail a paper copy to the County assistance office

CONTACT A CHW

Name:

Phone:

